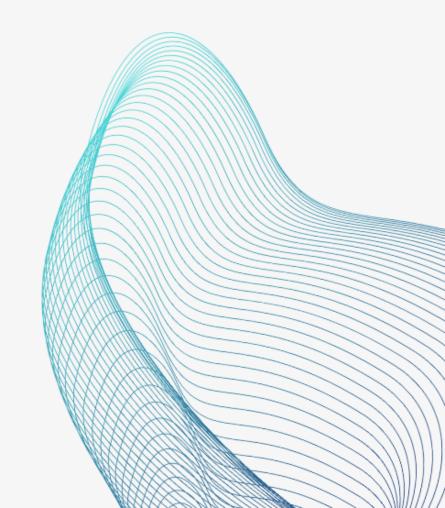


Created by Hubert Joo-Kitano

B2C and B2B Business models in e-Commerce





1. Categorizing E-commerce Business Models

- No definitive categorization
- Categorized by e-commerce sector and technology
- Similar models can appear in different sectors
- Companies may use multiple business models (e.g., eBay)
- E-commerce enablers

2. B2C Business Models

- A. E-tailer
 - Variations: Virtual merchant, Bricks-and-clicks, Catalog merchant, Manufacturerdirect
- B. Community Provider
- C. Content Provider
 - Variations: Syndication, Aggregators
- D. Portal: Search plus an integrated package of content and services
 - Variations: Horizontal/general, Vertical/specialized (vortal), Search
- E. Transaction Broker
- F. Market Creator
- G. Service Provider



2. B2C Business Models: E-tailer

• Virtual merchant:

• Bricks-and-clicks:

• Catalog merchant:

• Manufacturer-direct:









2. B2C Business Models: Community and Content Providers

- Community Provider
- Content Provider
 - Netflix

• Syndication: Associated Press (AP)

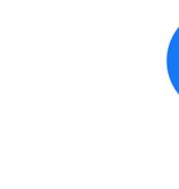
• Aggregators: Google News



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2. B2C Business Models: Portal

• Horizontal/general:



• Vertical/specialized (vortal):



• Search:



2. B2C Business Models: Transaction Broker and Market Creator

Transaction Broker



Market Creator



2. B2C Business Models: Service Provider



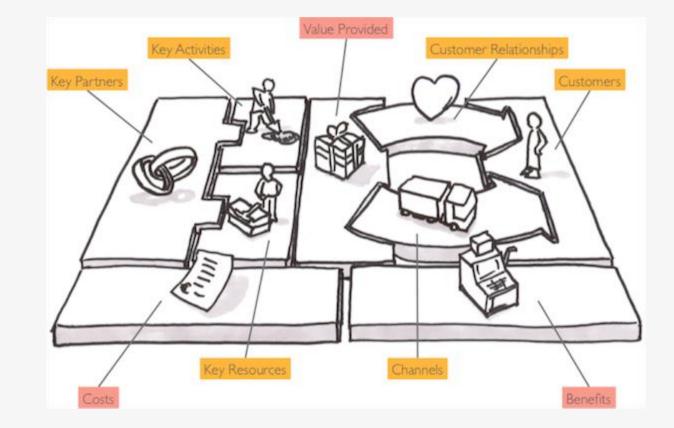






3. B2B Business Models

- A. E-distributor
- B. E-procurement
- C. Exchanges
- D. Industry Consortia
- E. Private Industrial Networks



2. B2B Business Models: E-distributor and e-procurement

E-distributor



E-procurement



SUPPLIER

2. B2B Business Models: Exchanges and Industry consortia

Exchanges



Industry Consortia



2. B2B Business Models: Private Industrial Networks

Private Industrial Networks





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